



TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #103 –TV STRAP BOLTS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided a safety defect which relates to motor vehicle safety may exist where incorrect fasteners were used to secure the television located in the front overhead area of the motor home. The television may become loose and possibly fall from its position which has the potential to impact the driver or passengers, resulting in personal injury and/or vehicle and property damage.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

RP108/4

INSTRUCTION TO PERFORM CAMPAIGN #103

Affected Models:

Certain 2003, 2004, 2005, and 2006 model year Winnebago® and Itasca® (Models: Minnie®, Minnie Winnie®, Outlook®, Chalet®, Spirit®, and Sundancer®) motor homes equipped with front overhead televisions. These motor homes were manufactured March 19, 2003 through September 29, 2005.

Repair Procedure:

Refer to instruction sheet for inspection or replacement of TV strap fasteners and adhesive strip installation.

Parts Information:

Order the following Parts Kit from Winnebago Industries® using the WIN NET system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

Dealer Number: 7673

<u>Quantity</u>	<u>Part Description</u>	<u>Winnebago Industries Part Number</u>
1	Kit - Recall 103 - TV Strap Bolts	RC7673-07-703

REIMBURSEMENT

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
INSPECTION ONLY – TV STRAP BOLTS -OR-	24030101	.7 hr.
REPLACE TV STRAP BOLTS AND INSTALL ADHESIVE	24030201	1.4 hr.

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

RP108/5

Enclosures



**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain Winnebago model year 2003-2006 Minnie, Minnie Winnie, Outlook, Chalet, Itasca Spirit, and Sundancer motor homes equipped with front overhead televisions. These units may have been manufactured using incorrect fasteners to secure the television. As a result, the television may become loose and possibly fall from its position which has the potential to impact the driver or passengers, resulting in personal injury and/or vehicle and property damage.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will inspect your vehicle to assure the correct fasteners (bolts) were used in the TV retention strap. If the correct fasteners were not used, we will replace them with the correct fasteners. The correct fasteners (bolts) have a thread lock compound. The strap will be reinstalled with the addition of an adhesive compound.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately two hours. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative 641-585-6939. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590; or call the toll free Vehicle Safety Hot Line at 888-327-4236 (TTY: 800- 424-9153) or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at or@winnebagoind.com or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at 641- 585-6939 or 800-537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Industries Owner Relations by e-mail at or@winnebagoind.com; in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at 641-585-6939 or 800-537-1885.

MEMORANDUM

Page Two

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

RP108/7

Enclosure



INSTRUCTIONS TO PERFORM CAMPAIGN 103 TELEVISION STRAP BOLTS

Models Affected:

Certain 2003, 2004, 2005, and 2006 Winnebago Minnie, Winnebago Minnie Winnie, Winnebago Outlook, Winnebago Chalet, Itasca Spirit, and Itasca Sundancer motor homes.

Tools Required:

- (2) 1/2" wrenches
- 3/8" drive ratchet with 1/2" socket
- screwdriver or screw gun
- flashlight
- small mirror
- razor blade
- tape measure

Kit Includes:

- (2) 3" bolts with thread lock compound
- (1) 4" bolt with thread lock compound
- (1) 12" piece of adhesive

Procedure:

The procedure involves inspecting the bolts used in the television retention strap. Ensure they have blue thread lock compound. If the correct bolts were not used, they will need to be replaced. The strap will be reinstalled with the addition of an adhesive compound.

1. Remove the shelves in the cabinet to the right of the television. Unscrew the left side panel in the cabinet. (Photo A)



2. Inspect the bolt holding the straps together on the right side of the television. You may want to use a mirror and flashlight to easily see the bolt. (Photo B)
 - a. If this bolt has blue thread lock compound, you may stop. You will not need to perform the campaign. Reassemble the cabinet and submit for inspection only.
 - b. If this bolt does not have blue thread lock compound, you will need to replace all three bolts securing the strap. Continue to Step 3.



3. Protect the bottom edge of the television cabinet and surrounding areas with masking tape and carpet squares, or equivalent. (Photo C)

4. Remove the bolt holding the straps together on the right side of the television. (Photo B)

5. Remove the television from the cabinet and set aside.

6. Make note of which hole the strap is bolted to on the left side. There are two attachment locations. Remove both straps from the cabinet.



7. Cut the 12" piece of adhesive into two 6" pieces. Remove paper from one side and place adhesive in the corners of the strap. If there is foam tape in the way, cut away the interfering sections. A typical strap has been shown in the picture. (Photo D)

8. Reinstall the right, shorter portion, of the strap with the new 3" bolt. Tighten this bolt all the way down.



9. Measure the television from the base to the top to ensure proper height for the left strap. (Photo E)
10. Reinstall the left side of the strap with the new 3" bolt. Position it so the top inside corner of the strap is the same height as the television. (Photo F) Make sure to bolt it through the original hole to ensure proper fit.
11. Remove the remaining paper from the sealant. This will adhere when you tighten the strap.
12. Reinstall the television with the following precautions:
 - a. Ensure the cords are reconnected, not under the television, and will not interfere with placement.
 - b. Have someone hold the strap up and away from the television, through the cabinet on the right side, to ensure it will not interfere with proper placement.
 - c. Ensure the television is centered in the cabinet and is located at the proper depth.
13. With the television in place, position the strap. Look with a flashlight to ensure the strap is securing the television properly.
14. Fasten the straps together with the new 4" bolt. (Photo B)
 - a. Hold the lower strap so it will not turn and cause harm to the television casing.
 - b. While tightening the bolt, ensure the strap is tight, but not to the point of causing damage to the television.
15. Press the portion of the strap with the adhesive against the television to ensure proper installation.
16. Reinstall the cabinet panel and shelves.

